



RETURNS FORM

- Please fill in this form with details of your items and the reason for returning, and contact customerservices@laality.co.uk who will send you the returns postage label to use for your return.
- You must enter the order numbers to ensure we can complete your refund quickly. If you are returning more than one order number please fill in each order number as well as the description in the space provided.
- Detach section1 and enclose it in the parcel. Keep section 2 for your records
- Repackage the goods into the original packaging, and attach the pre-paid postage label we will send you to the outside of your parcel. Please retain proof of posting until refund has been received if due.

Section 1

Order Number/Description	Quantity	SKU Number	Return Reason Code
Total number of items returned			

Please give reason(s) for returning each item, using the key below.

- A** Faulty/poor quality

B Not liked

C Too long/short

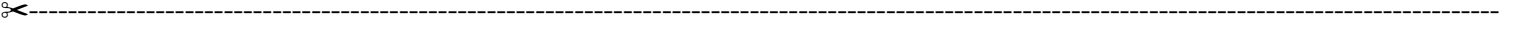
D Too Big / short
- E** Fabric/Material

F Colour

G Ordered for choice

H Incorrect item received
- I** Arrived too late/cancelled

J Other please specify
- _____



Section 2 Please keep this part for your records and ensure that you obtain a proof of postage from the post office
Attach receipt obtained for Parcel from the Post office

Order Number	Quantity	SKU Number

